

**Worcester County Collectors and Treasurers Association  
Early Spring Meeting**

Place: Bay Path Reg. Vocational School, 57 Old Muggett Hill Rd. Charlton  
Date: Wednesday, April 6, 2011  
Time: 8:00AM Arrival  
8:15AM – 8:30AM Business meeting  
8:30AM - 9:15AM Buffet Breakfast  
9:15AM -10:45AM Will Brown, MIIA

The Worcester County Collectors and Treasurers Association is pleased to offer a Spring Meeting with a unique format. We have invited Will Brown to discuss our problems at work both external and internal. He will coach us through the unruly taxpayer and help us defend against the office bully, address the negative attitude toward government officials, safety concerns, harassment and intimidation. Together, we will make our Town Hall a great place to work. *Mr. Will Brown, LICSW, M.Ed., CEAP, is the Manager of Municipal Employee Assistance Professional (EAP) Services at AllOne Health Resources. Mr. Brown holds Masters Degrees in Social Work and Education is a Licensed Independent Clinical Social Worker, and a Certified Employee Assistance Professional. Will is founder of TeamWorks Institute, a consulting resource dedicated to helping organizations resolve workplace conflict through mediation and team building services.*

**Directions:**

**From the West:** Take Mass Pike East to exit 9. Follow Route 20 East into Charlton right onto Route 31 Masonic Hill Road. At the stop sign take a right onto Main Street. Upon passing the town hall take your next left onto Muggett Hill Road. Bay Path will be on your left.

**From the East:** Take Mass Pike West to the Auburn exit. Upon exiting the Mass Pike follow signs for Route 12 South towards Charlton. Route 12 merges with Route 20. Follow Route 20 West into Charlton; take a left onto Route 31 (Main Street). Upon passing the Town Hall, take your next left onto Muggett Hill Road. Bay Path will be on your left.

**From the North:** Take 290 West Exit 7, merges onto Route 12 South, and merges onto Route 20 West. Follow Route 20 West into Charlton; take a left onto Route 31 (Main Street). Upon passing the Town Hall, take your next left onto Muggett Hill Road. Bay Path will be on you left.

**Please RSVP no later than Thursday, March 30 by completing the form below**

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I will \_\_\_\_\_ will not \_\_\_\_\_ be attending the meeting on April 6th

Name: \_\_\_\_\_ City/Town/Business: \_\_\_\_\_

Please **email** (mbarrell@spencerma.gov) or **fax** (508-885-7524)  
Your response to Mary Barrell, Collector, Town of Spencer **no later than March 30**  
Phone: 508-885-7500 x170  
157 Main Street, Spencer, MA 01562

**All dues paying members are invited to attend at no additional charge.  
Non-members are invited at a \$15 per person pre-paid charge.  
You will be charged \$15.00 if you make a reservation and do not attend.  
If you need to cancel, please do so no later than March 30<sup>th</sup>.**